

# BRSS TACS

Bringing Recovery Supports to Scale

TECHNICAL ASSISTANCE CENTER STRATEGY

**Diliana DeJesús** is the Deputy Director for Casa Esperanza, Inc. (Casa), a bilingual, bicultural behavioral health treatment provider focused on empowering Latino individuals and families in Massachusetts to recover from substance use disorders, trauma, mental illness, and other chronic medical conditions; to overcome homelessness; and to achieve health and wellness through comprehensive, integrated care. Ms. DeJesús is responsible for the agency's day-to-day operations and provides direct oversight of the agency's administrative departments. Over the last 10 years, she has worked closely with Casa's leadership team to integrate culturally competent, evidence-based practices into all agency program areas. She is originally from Puerto Rico, is fully bilingual, and has personal experience supporting family members in recovery. She holds a bachelor's degree in communications and a master's degree in theological studies from Boston University. Ms. DeJesús is passionate about social justice and served as Director of Casa's Transcend: Empowerment, Recovery and Reentry Program funded by SAMHSA. She has more than eight years of experience in social service management, including program development, contract compliance, quality assurance, human resources, and information technology management. She has more than 10 years' experience working in the Latino community with individuals and families living with co-occurring mental and substance use disorders, at-risk youth and young adults, recent immigrants, returning citizens, survivors of domestic violence, people living with HIV, and people experiencing homelessness. She serves as a Compliance Officer and works with the management team to ensure compliance related to programmatic, financial, outcomes reporting, and facilities requirements, including monitoring achievement of goals and objectives and implementing quality assurance systems.